

DATA PROTECTION INFORMATION AND Privacy policy

This data protection information informs you about the processing of your personal data under the EU General Data Protection Regulation (hereinafter "GDPR") by PACCOR Group.

1. Scope

This data protection information applies to the collection of your personal data by us on the occasion of

- the processing of contractual services between you as a customer and us and for further regular exchange of information in connection with our contractual services

2. The body responsible for the processing of your personal data

Unless otherwise stated in this Privacy Policy, the following is responsible for the processing of your personal data:

PACCOR Packaging GmbH
Peter-Müller-Straße 16/16a
40468 Düsseldorf

3. Contact details of the Data Protection Officer

Please address questions about data protection to:

SystemDatenschutzConsulting
Rebenlaube 12
45133 Essen
www.rs-datenschutzconsulting.de
schroeder-dsc@web.de

4. Definitions

This data protection information is based on the following data protection concepts, which we have defined for easier understanding:

The GDPR is the EU General Data Protection Regulation (Regulation (EU) 2016/679 of the European Parliament and the Council of 27 April 2016 on the protection of natural persons in the processing of personal data, the free movement of data and the repeal of Directive 95/46/EC).

Recipient: is a natural or legal person, authority, body or other body to which personal data are disclosed, whether or not it is a third party. However, authorities which may receive personal data under European Union law or Member State law under a particular investigative mission shall not be deemed to be recipients; the processing of such data by the said authorities shall be carried out in accordance with the applicable data protection rules in accordance with the purposes of the processing. Depending on the payment method chosen, the recipients of your personal data may be, for example, banks or other service providers that we use for our services.

Within the framework of the contractual relationship, it may be necessary to forward your personal data to a subprocessor (contract processor). To this end, we have complied with our obligations under Article 28 GDPR and have concluded supplementary contracts with

the respective processors and convinced ourselves that they treat your personal data in accordance with the statutory requirements.

Personal data: is any information relating to an identified or identifiable **natural** person. In the language of the GDPR, it is also referred to as the "affected person". Identifiable is a natural person who can be identified directly or indirectly, in particular by association with an identifier such as a name, identification number, location data, online identifier or one or more specific characteristics that are expressions of the physical, physiological, genetic, psychological, economic, cultural or social identity of that natural person. Personal data may include name, contact details and bank details.

Responsible body: is the natural or legal person, authority, body or other body which decides, alone or jointly with others, on the purposes and means of processing personal data. Where the purposes and means of such processing are determined by European Union law or the law of the Member States, the controller or the specific criteria for his designation may be provided for in accordance with Union law or the law of the Member States. The responsible body for the data processing as described in this data protection declaration is (see no. 2 above).

Processing: any operation or series of operations carried out with or without the aid of automated procedures in connection with personal data such as the collection, collection, organisation, ordering, storage, adaptation or modification, reading, querying, use, disclosure by transmission, dissemination or any other form of provision, comparison or linking, restriction, deletion or destruction.

5. What data do we collect from you?

In order to carry out our contractual services, we collect personal data directly from you:

Personal identification information: first and last name, company, address, date of birth, email address, telephone number, fax.

Further data in connection with the contractual settlement:

Bank details, if applicable, data of your employees

6. Purposes and legal bases for the processing of your personal data

Contractual service and further regular exchange of information in connection with our contractual services

We need your data so that we are able to handle the contractual services. In doing so, we access your personal data (see point 5).

The legal basis for the collection of data is the implementation of the contractual relationship on the basis of Article 6 (1) p. 1 lit.b) GDPR.

7. Retention and deletion of your personal data

We will first retain your personal data for as long as and to the extent necessary for the purposes set out in this Privacy Policy (see point 6 above).

As soon as the data is no longer required for the purposes specified in section 6 of this data protection information, we will retain your personal data for the time during which you can make claims against us or us against you (legal limitation periods).

In addition, we also store your personal data for as long as and to the extent that we are legally obliged to do so. Corresponding proof and retention obligations arise, among other things, from the Commercial Act (Handelsgesetz), the Tax Code (Abgabeordnung) and the Money Laundering Act (Geldwäschegesetz). The retention obligations are therefore up to ten years, starting from the end of the calendar year in which the transaction in question ends.

8. Categories of recipients of personal data

When providing, implementing and managing our services (see point 1 above) and services we may also transfer your personal data to companies within the responsible body as part of an internal, work-sharing process. The transmission is based on our legitimate interest in carrying out internal administrative activities efficiently and in a part-time manner and in improving our products and services, on the basis of Articles 6 (1) lit.b) and lit. f) GDPR and on the basis of the conclusion of contract processing contracts in accordance with Art. 28 GDPR.

For the processing of payments and, if applicable, refunds, we may transfer your personal data to banks, payment service providers, financial service providers, credit rating agencies, and credit card companies based on Art. 6 sec. 1 p. 1 lit.b) GDPR.

In the event of any litigation, we will transfer your data to the competent court and, if you have appointed a lawyer, to the court to conduct the dispute. We process your personal data on the basis of a legal obligation on the basis of Art. 6 sec. 1 p. 1 lit.c) GDPR and on the basis of our legitimate interest in defending, asserting and / or defending our legal interests, on the basis of Article 6 sec. 1 p. 1 lit. f) GDPR.

In addition, we only transmit your personal data and to the extent that there is a legal obligation on our part to pass it on. The transmission is based on Article 6 sec. 1 p. 1 lit.c) GDPR (e.B. to the police and regulatory authorities in the context of investigations into administrative offences and/or criminal offences or to the data protection supervisory authorities).

Customer surveys and other advertising and marketing campaigns may be carried out by us and also by service providers commissioned by us within the scope of our contractual relationship.

We may transmit your personal data to the contracted service providers for the conduct of the customer survey. We process your personal data on the basis of Art. 6 sec. 1 lit. f) GDPR on the basis of Art. 6 sec. 1 lit. f) due to our legitimate interest in improving our products and services.

9. Transfer of data to a third country

In the language of the GDPR, a third country is a non-EU country.

Your data may be transferred to a third country for the purpose of providing the contractual service. For more information, please contact:

PACCOR Packaging GmbH
Peter-Müller-Straße 16/16a
40468 Düsseldorf.

10. Your right to object if we have legitimate interests in the processing of data

We process your personal identification data in order to safeguard, enforce and defend our legal interests (possibly also in court) and to carry out the internal administration efficiently and in a piece of manner.

Insofar as we process your personal data on the basis of these legitimate interests (Art. 6 sec. 1 lit. f) GDPR), you can object to the data processing at any time for reasons arising from your particular situation. Please send your request to

PACCOR Packaging GmbH
Peter-Müller-Straße 16/16a
40468 Düsseldorf.

If you object to the data processing, we shall process your personal data collected in this context in order to respond to your request. The processing of your personal data is carried out in order to fulfil a legal obligation on the basis of Art. 6 sec. 1 p. 1 lit.c) GDPR.

In the event of an objection, we will no longer process your personal data, unless we can demonstrate compelling grounds for the processing of such data, which may be your interests, rights and freedoms or your personal data are used to assert, exercise or defend legal claims.

11. Your other rights

You can exercise the following rights from us at any time in accordance with the GDPR:

- Right to information, Article 15 GDPR

You have the right to information about the personal data concerning you.

- Right to rectification, Article 16 GDPR

If you find that inaccurate data about you is being processed, you may request correction. Incomplete data must be completed taking into account the purpose of the processing.

- Right to erasure, Article 17 GDPR

You have the right to request the deletion of your data if there are certain reasons for deletion. This is the case, in particular, where they are no longer necessary for the purpose for which they were originally collected or processed.

- Right to restriction of processing, Article 18 GDPR

You have the right to restrict the processing of your data. This means that while your data will not be deleted, it will be flagged to limit its further processing or use.

- Data portability (Art. 20 DSGVO)

You have the right to transfer personal data concerning you that you have provided to us. This allows you to request that we transfer this data either to you or, where technically possible, to another body.

- Right to object to unreasonable data processing, Art. 21 GDPR

In principle, there is a general right of objection to lawful data processing unless such processing is done on the basis of public interest, in the exercise of an official authority or on the basis of the legitimate interest of a body.

Please send your request to:

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Peter-Müller-Straße 16/16a
40468 Düsseldorf.

If you exercise your rights against us, we will process your personal data collected in this regard to answer your request. The processing of your personal data is carried out in order to fulfil a legal obligation on the basis of Art. 6 sec. 1 p. 1 lit.c) GDPR.

- Right to appeal, Art. 77 GDPR

Without prejudice to your rights, you may complain to a data protection supervisory authority if you believe that our processing of personal data concerning you violates the GDPR (Art. 77 GDPR).

The supervisory authority responsible for the body responsible shall:

Landesbeauftragte für Datenschutz und
Informationsfreiheit
Nordrhein-Westfalen
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40102 Düsseldorf
Tel.:0211/38424-0
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